

Keystone's Virtual Therapy First Time Setup Instructions



VidyoConnect™

- 1. Download VidyoConnect app**
- 2. Go to [Keystoneyork.org](https://www.Keystoneyork.org)**
- 3. On the home page click "Telehealth Virtual Offices"**
- 4. Click your Counselor/Doctor's name**
- 5. A new screen will pop up. Click "Join via the app" and it will open VidyoConnect app**
- 6. Type in your name and click join**
- 7. VidyoConnect will ask you if it can access your microphone- click "ok"**
- 8. You are now in your telehealth therapy session and your Counselor/Doctor will arrive.**

For future telehealth therapy sessions, follow steps 2-6 each time you have an appointment with your Counselor/Doctor